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PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Docket No: CA1463

107 JUN 19 PM 4:41

Takeshi ISHIZAKI, et al.

Appln. No.: 09/841,710

Group Art Unit: 2143

Confirmation No.: 6270

Examiner: Jeffrey C. PWU

Filed: April 24, 2001

For: INTEGRATED SERVICE MANAGEMENT SYSTEM

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A duplicate copy of this paper is attached.

Respectfully submitted,

Pavel I. Rogodin
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| 2 21 06 | 9 | 09841710 | CA1468/36992.00077 | 1814 | 130.00 | 60506.48 |

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| In re application of | Docket No: CA1463 |
| Takeshi ISHIZAKI, et al. | |
| Appn. No.: 09/841,710 | Group Art Unit: 2143 |
| Confirmation No.: 6270 | Examiner: Jeffrey C. PWU |
| Filed: April 24, 2001 | |
| For: INTEGRATED SERVICE MANAGEMENT SYSTEM | |

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